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To	Subject	Date	Read Receipt
** PRE NANSON BLUE PRIMARY CARE	Medication Inquiry	06/19/2012 02:55 PM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Medication Inquiry	06/19/2012 03:11 PM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	General Inquiry	06/19/2012 03:25 PM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	General Inquiry	06/20/2012 02:45 PM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Appointment Inquiry	06/24/2012 11:17 AM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Appointment Inquiry	06/24/2012 11:24 AM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Appointment Inquiry	06/26/2012 10:26 AM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Medication Inquiry	07/03/2012 11:37 AM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	General Inquiry	08/12/2012 01:57 PM	✓ READ
** PRE NANSON BLUE PRIMARY CARE	Test Inquiry	09/11/2012 05:08 AM	✓ READ

** PRE NANSON BLUE PRIMARY CARE	<u>Test Inquiry</u>	09/12/2012 06:35 AM	✓ READ
PRE MY HEALTHEVET COORDINATOR \$	<u>General Inquiry</u>	10/09/2012 01:55 PM	✓ READ
PRE MY HEALTHEVET COORDINATOR \$	<u>General Inquiry</u>	10/09/2012 02:10 PM	✓ READ
PRE MY HEALTHEVET COORDINATOR \$	<u>General Inquiry</u>	10/09/2012 02:23 PM	✓ READ
PRE MY HEALTHEVET COORDINATOR \$	<u>General Inquiry</u>	10/09/2012 02:30 PM	✓ READ

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PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/09/2012 02:32 PM ✓	READ
PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/09/2012 02:50 PM ✓	READ
**GV SCHMELING PACT	General Inquiry	10/10/2012 02:48 PM ✓	READ
PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/10/2012 02:53 PM ✓	READ
TUC GI @	Appointment Inquiry	10/19/2012 08:29 PM ✓	READ
**GV SCHMELING PACT	General Inquiry	10/19/2012 10:03 PM ✓	READ
**GV SCHMELING PACT	General Inquiry	10/19/2012 10:06 PM ✓	READ
PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/22/2012 07:56 PM ✓	READ
PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/23/2012 11:37 AM ✓	READ
TUC GI @	Appointment Inquiry	10/25/2012 10:03 AM ✓	READ
PRE MY HEALTHEVET COORDINATOR \$	General Inquiry	10/26/2012 04:17 AM ✓	READ

TUC GI @

Appointment Inquiry10/26/2012
08:22 AM / READPRE MY
HEALTHVET
COORDINATOR \$General Inquiry10/26/2012
10:32 AM / READ**GV SCHMELING
PACTGeneral Inquiry10/26/2012
06:27 PM / READ**GV SCHMELING
PACTGeneral Inquiry10/30/2012
02:53 PM / READ

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
Search...

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
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To	Subject	Date	Read Receipt
TUC GI @	<u>Appointment Inquiry</u>	10/30/2012 02:54 PM	✓ READ
**GV SCHMELING PACT	<u>General Inquiry</u>	11/17/2012 09:56 AM	✓ READ
**GV SCHMELING PACT	<u>General Inquiry</u>	11/20/2012 10:44 AM	✓ READ
**GV SCHMELING PACT	<u>General Inquiry</u>	12/02/2012 01:45 PM	✓ READ
**GV SCHMELING PACT	<u>General Inquiry</u>	12/02/2012 07:39 PM	✓ READ
TUC AUDIOLOGY @	<u>General Inquiry</u>	12/15/2012 10:42 AM	✓ READ
TUC GI @	<u>Appointment Inquiry</u>	01/06/2013 09:45 PM	✓ READ
TUC AUDIOLOGY @	<u>General Inquiry</u>	01/06/2013 09:51 PM	✓ READ
TUC GI @	<u>Appointment Inquiry</u>	01/07/2013 08:35 AM	✓ READ
TUC GI @	<u>Appointment Inquiry</u>	01/07/2013 08:35 AM	✓ READ
TUC GI @	<u>General Inquiry</u>	01/14/2013 07:43 AM	✓ READ
**GV SCHMELING PACT	<u>General Inquiry</u>	01/15/2013 12:18 PM	✓ READ
TUC GI @	<u>General Inquiry</u>	01/15/2013 12:21 PM	✓ READ
**TUC GV	<u>General Inquiry</u>	01/21/2013	READ

SCHMELING PACT General Inquiry

10:29 PM  READ

**TUC GV
SCHMELING PACT Appointment Inquiry

01/21/2013
10:40 PM  READ

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TUC POLYTRAUMA !	Appointment Inquiry	01/30/2013 02:13 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	01/30/2013 02:15 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	03/13/2013 08:13 AM	READ
**TUC GV SCHMELING PACT	General Inquiry	03/13/2013 07:48 PM	READ
TUC EYE CLINIC/OPHTHALMOLOGY +	Consult appt for eye clinic	03/22/2013 03:05 PM	READ
**TUC GV SCHMELING PACT	Appointment Inquiry	03/23/2013 07:08 AM	READ
**TUC GV SCHMELING PACT	Appointment Inquiry	04/05/2013 06:24 AM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/10/2013 05:15 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/11/2013 02:11 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/11/2013 02:29 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/12/2013 04:45 PM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/13/2013 02:22 AM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/16/2013 07:32 AM	READ
**TUC GV SCHMELING PACT	General Inquiry	04/16/2013 04:59 PM	READ

TUC EYE
CLINIC/OPHTHALMOLOGY General Inquiry
+

04/27/2013
04:21 AM ~~READ~~

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To	Subject	Date	Read Receipt
**TUC GV SCHMELING PACT	General Inquiry	04/27/2013 04:35 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	04/30/2013 01:52 PM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/01/2013 06:51 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/02/2013 09:31 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/03/2013 07:40 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/06/2013 04:27 PM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/07/2013 10:21 PM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/08/2013 10:44 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/09/2013 12:39 PM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/10/2013 04:09 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/13/2013 08:56 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/13/2013 07:08 PM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/14/2013 09:29 AM	✓ READ
**TUC GV SCHMELING PACT	General Inquiry	05/15/2013 07:42 AM	✓ READ

****TUC GV**
SCHMELING PACT General Inquiry

05/15/2013
07:44 AM  **READ**

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Sent: 06/19/2012 02:55 PM [Next Message](#) ➔

From: OConnell, Anthony [SSN: 7637, DOB: 10/25/1941]

To: ** PRE NANSON BLUE PRIMARY CARE

Message ID#: 33026584

Subject: [Medication](#) Medication Inquiry

Dr Nanson,

I'm afraid something's wrong with me; both my feet and ankles swell and several toes on my left foot are purple. It happened so quickly, over the last three days, and each day was worse. When I lay flat, when I go to bed, it goes away. I wonder if it's my heart or diabetes. I have been sedentary over the last several weeks but I have walked about a mile most everyday.

(1) Heart: I've had 5 or 6 sharp pains where I think my heart is, for about two days. That's unusual. I thought it might be an anxiety attack so I took one Lorazepam (.5mg) yesterday and that helped a lot. I think I've only had one sharp pain since.

(2)Diabetes: When I saw my purple toes I thought diabetes, but it wouldn't happen that fast, would it? You mentioned earlier that I had, and I apologize if I am not quoting you correctly, something like potential borderline diabetes. Can you tell me from the blood test results from the last several years what the trend is?

(3) I know you have to see for yourself before you can diagnose, but can you give me some probabilities of causes for the swellings?

(4) Would you please send me a copy of Dr Reardon's report of my visit with him on March 22, 2012, in Phoenix?

(5) I've been walking about one mile a day except for yesterday; I assume walking is a good remedy no matter what the swelling and purpleinshness is from? Maybe I should walk a lot more right now, and see how that effects the swelling?

Thank you.

Anthony OConnell 7637

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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**

06/19/2012 03:11 PM

From:OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

33031038

Subject:[Medication](#)
Medication
Inquiry[Previous Message](#) | [Next Message](#)

Dr Nanson,

What's your best guess of the drop in effectiveness of medicine over 2 or 3 years if the medicine is kept in a cool dark dry place? Maybe the drug manufacturer's push the "discard after xxx" too soon?

I've had two different dosages of Simutalsimin (I know I murdered that name, I hope you're a good guesser, if I leave the computer and look at the bottle I fear I may be logged out) 40mg and 80mg; I have been taking 80mg. Should I be taking 40mg or 80mg?

I've had bleeding out of my left ear several weeks ago; the Q-tip came out bloody. Is that caused by Warfarin. What should I do about this, if anything?

Thanks again.

Anthony O'Connell 7637

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[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**

06/19/2012 03:25 PM

[Previous Message](#) | [Next Message](#)**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

33034641

Subject:General
General Inquiry

Simvastatin, should I do 40mg or 80mg each day?

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06/20/2012 02:45 PM

[Previous Message](#) | [Next Message](#)**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

33220428

Subject:[General](#)
General Inquiry

Hi Dr Nanson,

I can't come in tomorrow because I am in Tucson. It's expensive for me to drive to Prescott; can we combine a visit with the annual checkup; I see my medicine has 1 or less refills available.

Can you give advice through secure messaging? Like the potential diabetes trend based on the annual blood tests? The urgency with which I wrote yesterday has abated to a considerable degree because:

(1) I asked Joe Rindone about the bleeding ear, which has stopped on it's own, so he said, and I paraphrase, let it be.

(2) My toes turning purple greatly concerned me, but after probing and realizing that my foot hurt, I vaguely remembered that I stubbed my toes a few weeks back (but it didn't seem like that big a deal). So, I concluded that the purple toes are due to stubbing my toes with the Warfarin enhancing the color.

(3) My chest pains are gone; I concluded that it was mostly anyway, an anxiety attack. What could I do anyway?

(4) I hope that the swelling in my feet, which scared the cookies out of me, is from being to sedentary the last several weeks; so I'm not being sedentary.

Anthony O'Connell 7637

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[Add new folder](#)**Sent:**06/24/2012 11:17
AM**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

33710257

Subject:Appointment
Appointment
Inquiry[Previous Message](#) | [Next Message](#)

Dr. Nanson,

Would you please tell me when my annual physical is scheduled or due?
Thank you.

Anthony OConnell 7637

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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[Add new folder](#)**Sent:**06/24/2012 11:24
AM[Previous Message](#) | [Next Message](#)**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

33710545

[Appointment](#)**Subject:**Appointment
Inquiry

Dr. Nanson.

Would you please tell me when my annual physical is due? Thank you.

Anthony O'Connell 7637

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[Help ?](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox \(0\)](#)[Drafts \[3\]](#)[Sent](#)[Deleted \[0\]](#)[My Folders](#) [edit](#)[add new folder](#)**Sent:** 06/26/2012 10:26 AM**From:** OConnell, Anthony [SSN: 7637, DOB: 10/25/1941]**To:** ** PRE NANSON
BLUE PRIMARY CARE**Message ID#:** 34034121**Subject:** Appointment
Appointment Inquiry[Previous Message](#) | [Next Message](#)

Thank you

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-----Original Message-----

Sent: 06/26/2012 10:21 AM
From: LITTLE, ALICE
To: OConnell, Anthony
Subject: Appointment Inquiry

January 2013

ALICE LITTLE
LPN

-----Original Message-----

Sent: 06/24/2012 11:17 AM

From: OConnell, Anthony

To: ** PRE NANSON BLUE PRIMARY CARE

Subject: Appointment Inquiry

Dr. Nanson,

Would you please tell me when my annual physical is scheduled or due? Thank you.

Anthony OConnell 7637



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[Help](#) | [Contact Us](#) | [Preferences](#)[New Message](#)[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**07/03/2012 11:37
AM**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

35130304

Subject:[Medication](#)
Medication
Inquiry[Previous Message](#) | [Next Message](#)

Dr Nanson,

Would you please send me Lorazepam, like 180 0.5mg tablets?

Thank you

Anthony O'Connell 7637

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08/12/2012 01:57 PM

[Previous Message](#) | [Next Message](#)**From:**OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:**** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:**

41776778

Subject:[General](#)
General Inquiry

Dear Dr Nanson,

I notice that there are no boxes for me to check in the refill prescription part of Myhealthyvet. Are you going to stop my medicine?

Would you please respond to my email of several weeks ago; about my Urgent Care visit?

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[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 09/11/2012 05:08 AM[Previous Message](#) | [Next Message](#)**From:** OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]**To:** ** PRE NANSON
BLUE PRIMARY
CARE**Message
ID#:** 47146949**Subject:** Test
Test Inquiry

Dr Nanson,

Thanks for personally responding to my last message a few months ago.

I know this sounds weird but I have a lump in my right breast; about 1" in diameter; seems to be growing fast.

I don't have the resources to drive to Prescott; can you get me any help around Tucson? Maybe what the VA calls "Fee Basis Care"? Any help would be appreciated.

Thank you.

Anthony OConnell 7637

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Sent:

09/12/2012 06:35 AM

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From:

OConnell,
Anthony [SSN:
7637, DOB:
10/25/1941]

To:

** PRE NANSON
BLUE PRIMARY
CARE

Message

ID#:

47442938

Subject:

Test
Test Inquiry

Dr Nanson,

Good morning.

About the breast lump. If I come to Prescott and you look at the breast lump and say it's possible to probable cancer, then what? What can you do to get the VA to help me? Do you know how did Dr. Bergman was able to consults for me? Was it because he was so close to retirement?

Really, If I come to Prescott and you look at the breast lump and say it's possible to probable cancer, then what?

Thank you.

Anthony O'Connell 7637

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10/09/2012 01:55 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHVET
COORDINATOR
\$**Message
ID#:**

53455561

Subject:[General](#)
General Inquiry

Dear Web Master/Healthvet Coordinator

Please update my primary care provider to Randi Schmeling, ANP
(Green Valley Outpatient Clinic)

Thank you

Anthony OConnell 7637

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10/09/2012 02:10 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHEVET
COORDINATOR
\$**Message
ID#:**

53466360

Subject:[General](#)
General Inquiry

Thank you Susan Gladstein.

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-----Original Message-----

Sent: 10/09/2012 01:56 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I will forward to the Tucson coordinator. I'm in Prescott and don't have access to Green Valley and Tucson information.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 01:55 PM

From: OCONNELL, ANTHONY

To: PRE MY HEALTHEVET COORDINATOR \$

Subject: General Inquiry

Dear Web Master/Healthevet Coordinator

Please update my primary care provider to Randi Schmeling, ANP (Green ValleyOutpatient Clinic)

Thank you

Anthony OConnell 7637



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[add new folder](#)**Sent:**10/09/2012 02:23
PM**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHEVET
COORDINATOR
\$**Message
ID#:**

53472087

Subject:[General](#)
General Inquiry[Previous Message](#) | [Next Message](#)

Susan Gladstein Coordinator,

Would you please remove the address "Pre suicide prevention team" from my "To" field.

I have never had any intention of committing suicide and don't want it to appear in the record system that I do. My mental health is not an issue.

Thank you.

Anthony O'Connell 7637

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10/09/2012 02:30 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHEVET
COORDINATOR
\$**Message
ID#:**

53475048

Subject:[General](#)
General Inquiry

Healthy Vet Coordinator,

If my primary care provider, Randi Schmeling, ANP, sends you a message saying she is my primary care provider, is that a good enough source of information for you to update?

Anthony O'Connell 7637

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHVET
COORDINATOR
\$**Message
ID#:**

53475973

Subject:[General](#)
General Inquiry

If that team is associated with every patient that clears it up for me.
Thank you

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:29 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

That team is associated to EVERY patient in Northern Arizona VA Healthcare System. It's a default and I don't think I can remove it specifically from one patient or another. Their team, just like me, is associated to everyone and is only there to be available should you or someone need to contact either of us. It does not reflect in any way your mental health or your records in any way. It is just the way the system is set up.

I hope that clears it up for you.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 02:23 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Susan Gladstein Coordinator,

Would you please remove the address "Pre suicide prevention team" from my "To" field.

I have never had any intention of committing suicide and don't want it to appear in the record system that I do. My mental health is not an issue.

Thank you.

Anthony O'Connell 7637



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[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 10/09/2012 02:50 PM**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** PRE MY HEALTHEVET COORDINATOR \$**Message ID#:** 53484757**Subject:** General General Inquiry[Previous Message](#) | [Next Message](#)

Great.

Previous Messages in Thread

-----Original Message-----

Sent: 10/09/2012 02:32 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

It is.

Thanks,

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 02:32 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

If that team is associated with every patient that clears it up for me. Thank you

-----Original Message-----

Sent: 10/09/2012 02:29 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

That team is associated to EVERY patient in Northern Arizona VA Healthcare System. It's a default and I don't think I can remove it specifically from one patient or another. Their team, just like me, is associated to everyone and is only there to be available should you or someone need to contact either of us. It does not reflect in any way your mental health or your records in any way. It is just the way the system is set up.

I hope that clears it up for you.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/09/2012 02:23 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

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Would you please remove the address "Pre suicide prevention team" from my "To" field.

I have never had any intention of committing suicide and don't want it to appear in the record system that I do. My mental health is not an issue.

Thank you.

Anthony O'Connell 7637



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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **GV
SCHMELING
PACT**Message ID#:** 53819769**Subject:** [General](#)
General Inquiry

Randi Schmeling,

Now I can communicate with you!

Did you get my 7 page hard copy message that I left with Sherry yesterday (Oct10)? One message shows that Joe Rindoni in Prescott can't schedule appointments at GV out patient. Is there any problem to arrange it for the last Friday of each month as Joe and I had been doing?

Thank you for arranging the mammogram consult for Oct 12; that lump is growing.

Anthony O'Connell 7637

Previous Messages in Thread



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New Message

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10/10/2012 02:53 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHVET
COORDINATOR
\$**Message****ID#:**

53822093

Subject:[General](#)
General Inquiry

Dear Susan Gladstein,

Thank you for letting me know that Paula in Tucson updated my primary care provider status. That is huge for me.

Anthony O'Connell

Previous Messages in Thread

-----Original Message-----

Sent: 10/10/2012 02:21 PM

From: GLADSTEIN, SUSAN

To: OCONNELL, ANTHONY

Subject: General Inquiry

Here is a response I got from my counterpart in Tucson:

You can let him know it's been done. Even though he still shows as unassigned in CPRS, I manually attached him to NP Schmeling's team.

Paula

I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----
Sent: 10/09/2012 02:10 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Thank you Susan Gladstein.

-----Original Message-----
Sent: 10/09/2012 01:56 PM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I will forward to the Tucson coordinator. I'm in Prescott and don't have access to Green Valley and Tucson information.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----
Sent: 10/09/2012 01:55 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Web Master/Healthevet Coordinator

Please update my primary care provider to Randi Schmeling, ANP (Green Valley Outpatient Clinic)

Thank you

Anthony OConnell 7637

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[Help](#) | [Contact Us](#) | [Preferences](#)[New Message](#)[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**

10/19/2012 08:29 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**

TUC GI @

Message**ID#:**

56176016

[Appointment](#)**Subject:**Appointment
Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 10/18/2012 04:52 PM

From: TRINH, HUONG

To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here at the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh



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New Message

[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 10/19/2012 10:03 PM[Previous Message](#) | [Next Message](#)**From:** OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **GV
SCHMELING
PACT**Message
ID#:** 56183242**Subject:** [General](#)
General Inquiry

Randi Schmeling,

Thank you for the consults! I have a Cardiologist appointment on October 27, 2012, and a colonoscopy appointment on January 18, 2013. My mammogram was normal as you probably know.

For your information a copy of my message to the Prescott Pharmacy follows.

Anthony OConnell 7637

Joe Rindone,

Based on the following message from my primary care provider, is it OK with you if I make an appointment at the Green Valley out patient clinic approximately every month and notify you after afterward; like we did it at the Tucson VA Clinic?

Randi Schmeling to Anthony OConnell 7637, Oct 15, 2012

"You can come by the clinic and schedule an appt whenever pharmacy wants your blood draw. You will need to be hospitalized for bridging for

the colonoscopy. I understand per pharmacy that you want to wait until after the mammogram."

I will send a copy of this, my Oct 19 message to you, to my primary care provider Randi Schmeling via secure messenger.

Anthony O'Connell 7637

PS My mammogram was normal

Previous Messages in Thread



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10/19/2012 10:06 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****GV
SCHMELING
PACT**Message
ID#:**

56183463

Subject:[General](#)
General Inquiry

Randi Schmeling,

For your information.

Anthony O'Connell 7637

"Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with

this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh"

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

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New Message

[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 10/22/2012 07:56 PM**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** PRE MY HEALTHEVET COORDINATOR \$**Message ID#:** 56670256**Subject:** General
General Inquiry[Previous Message](#) | [Next Message](#)

Dear Tucson Coordinator,

I just signed on to ask you to remove my previous primary care provider's name from my "To" space and see that you already did it. Thank you.

Would you please tell me what the two asterisks (**) by my present primary care provider's name mean?

Thank you again.

Anthony O'Connell 7637

Previous Messages in Thread



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[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 10/23/2012 11:37 AM[Previous Message](#) | [Next Message](#)**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** PRE MY HEALTHEVET COORDINATOR \$**Message ID#:** 56843715**Subject:** [General](#) :
General Inquiry

Dear Susan Gladstein,

Thank you for answering my question so clearly, so completely, and with no ambiguity.

Anthony OConnell

Previous Messages in Thread

-----Original Message-----

Sent: 10/23/2012 10:36 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I'm the Coordinator in Prescott.

The ** in the beginning of the Primary Care naming convention ensures that each person's primary care team shows up first on the drop down list.

I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/22/2012 07:56 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

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Thank you again.

Anthony O'Connell 7637



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[add new folder](#)**Sent:** 10/25/2012 10:03 AM[Previous Message](#) | [Next Message](#)**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** TUC GI @**Message ID#:** 57418647**Subject:** Appointment Inquiry

OK!

Thank you again.

Previous Messages in Thread

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here at the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh



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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**10/26/2012 04:17
AM**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**PRE MY
HEALTHEVET
COORDINATOR
\$**Message****ID#:**

57624841

Subject:[General](#)
General Inquiry[Previous Message](#) | [Next Message](#)

Sorry about the direct email question about my not being able to open Secure Messenger; the problem was my computer; I rebooted my modem and there was no more problem.

Previous Messages in Thread

-----Original Message-----

Sent: 10/23/2012 11:37 AM

From: OCONNELL, ANTHONY

To: PRE MY HEALTHEVET COORDINATOR \$

Subject: General Inquiry

Dear Susan Gladstein,

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Anthony OConnell

-----Original Message-----

Sent: 10/23/2012 10:36 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I'm the Coordinator in Prescott.

The ** in the beginning of the Primary Care naming convention ensures that each person's primary care team shows up first on the drop down list.

I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/22/2012 07:56 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Tucson Coordinator,

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Thank you again.

Anthony O'Connell 7637



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10/26/2012 08:22 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**

TUC GI @

Message**ID#:**

57657632

[Appointment](#)**Subject:**Appointment
Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25,2012. Questions:

(1) Why should I eat a hearty breakfast and lunch prior to check in?

(2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

Previous Messages in Thread

From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

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Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
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Subject: Appointment Inquiry

Mr. Oconnell,

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Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM



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[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[Add new folder](#)**Sent:** 10/26/2012 10:32 AM**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** PRE MY HEALTHEVET COORDINATOR \$**Message ID#:** 57702959**Subject:** General Inquiry[Previous Message](#) | [Next Message](#)

Dear Susan Gladstein,

Thank you for your in depth reply on regular mail. It prompts me to ask further

I use an iMac and my modem went kaput several months ago; I've replaced the modem twice since then, and I still have trouble. I'm thinking my problem may be my connection to COX. Several times a day I have to wiggle my modem cable around to reconnect, and I've replaced that cable so I think it is not the cable-to-modem connection though it sure acts that way. Sometimes I have to re-click the "Motorolla-E09C1" under the windshield wiper symbol. Do you think COX has a setting that automatically cuts off the customer if there is no action for some period of time, in order to save their server space?

Thank you again and you have a wonderful weekend also.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 10/26/2012 10:09 AM
From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

I got your regular email before I opened this one...but I'm glad to know it's working!

Have a great weekend,

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/26/2012 04:17 AM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Sorry about the direct email question about my not being able to open Secure Messenger; the problem was my computer; I rebooted my modem and there was no more problem.

-----Original Message-----

Sent: 10/23/2012 11:37 AM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

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Anthony OConnell

-----Original Message-----

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From: GLADSTEIN, SUSAN
To: OCONNELL, ANTHONY
Subject: General Inquiry

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I hope that helps.

Susan Gladstein
My HealtheVet Coordinator

-----Original Message-----

Sent: 10/22/2012 07:56 PM
From: OCONNELL, ANTHONY
To: PRE MY HEALTHEVET COORDINATOR \$
Subject: General Inquiry

Dear Tucson Coordinator,

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Would you please tell me what the two asterisks (**) by my present primary care provider's name mean?

Thank you again.

Anthony O'Connell 7637



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10/26/2012 06:27 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****GV
SCHMELING
PACT**Message
ID#:**

57839983

Subject:[General](#)
General Inquiry

Randi Schmeling,

The Cardiologist I saw today was excellent, thank you for making the consult.

Is the following OK with you?

About a year or so ago I stopped going to a speech therapist at the Tucson VA because I could not afford the \$50. With my new no-copay status (on medicine anyway) I believe I would not be charged the \$50, so I enquired today and somehow got an appointment without a primary care consult. Is that OK with you?

A copy of our email exchange follows:

"Brinkerhoff, Rebecca L. Rebecca.Brinkerhoff@va.gov
1:59 PM (2 hours ago)
to me

Informed of today's request to seek new appointment. The next available time slot is on Wednesdays 11/7/12 at 1000. Please let me know if this time works for you.

Rebecca Brinkerhoff, MS CCC-SLP
Speech Pathology and Polytrauma
Southern Arizona VA Health Care System
3601 S. 6th Ave.
Tucson, AZ 85723
(520) 792-1450 x5275

Anthony OConnell anthonymineroconnell@gmail.com
4:00 PM (1 minute ago)

to Rebecca
Rebecca Brinkerhoff,

Yes, that time works for me.
Thank you. That was quick.

Anthony O'Connell, Trustee"

Previous Messages in Thread



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Sent: 10/30/2012 02:53 PM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **GV SCHMELING PACT

Message ID#: 58510762

Subject: General
General Inquiry

[Previous Message](#) | [Next Message](#)

Oh, thanks!

Previous Messages in Thread

-----Original Message-----

Sent: 10/29/2012 09:46 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

I put the consult in; that is why you got the appt

-----Original Message-----

Sent: 10/26/2012 06:27 PM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Randi Schmeling,

The Cardiologist I saw today was excellent, thank you for making the consult.

Is the following OK with you?

About a year or so ago I stopped going to a speech therapist at the Tucson VA because I could not afford the \$50. With my new no-copay status (on medicine anyway) I believe I would not be charged the \$50, so I enquired today and somehow got an appointment without a primary care consult. Is that OK with you?

A copy of our email exchange follows:

"Brinkerhoff, Rebecca L. Rebecca.Brinkerhoff@va.gov
1:59 PM (2 hours ago)
to me

Informed of today's request to seek new appointment. The next available time slot is on Wednesdays 11/7/12 at 1000. Please let me know if this time works for you.

Rebecca Brinkerhoff, MS CCC-SLP
Speech Pathology and Polytrauma
Southern Arizona VA Health Care System
3601 S. 6th Ave.
Tucson, AZ 85723
(520) 792-1450 x5275

Anthony OConnell anthonymineroconnell@gmail.com
4:00 PM (1 minute ago)

to Rebecca
Rebecca Brinkerhoff,

Yes, that time works for me.
Thank you. That was quick.

Anthony O'Connell, Trustee"



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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message****Reply****Close**[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[Add new folder](#)**Sent:** 10/30/2012 02:54 PM**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** TUC GI @**Message ID#:** 58511338**Subject:** Appointment Inquiry[Previous Message](#) | [Next Message](#)

Thank you.

I'll visit billing tomorrow

Previous Messages in Thread

-----Original Message-----

Sent: 10/30/2012 09:55 AM

From: TRINH, HUONG

To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.

2. Regarding charges, I am not too familiar with eligibility and billing questions. You may need to contact eligibility to see if you are responsible for any charges.

Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25,2012. Questions:

(1) Why should I eat a hearty breakfast and lunch prior to check in?

(2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450

extension 4352

Sincerely,

Jane Huong Trinh



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[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 11/17/2012 09:56 AM[Previous Message](#) | [Next Message](#)**From:** OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **GV
SCHMELING
PACT**Message
ID#:** 62749249**Subject:** [General](#)
General Inquiry

Dear Randi Schmeling,

Thank you for the consults. The speech therapist was excellent.

May I see a Dermatologist? I have a history of melanoma skin cancer and I have new irregular dark spots.

I was pleasantly surprised to receive a letter verifying that you were my primary care provider

Thank you

Anthony O'Connell 7637

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[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 11/20/2012 10:44 AM[Previous Message](#) | [Next Message](#)**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** **GV SCHMELING PACT**Message ID#:** 63430961**Subject:** General
General Inquiry

OK, thank you.

Previous Messages in Thread

-----Original Message-----

Sent: 11/20/2012 09:19 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

You need to make an appointment with me to look at the spots before I can send a consult. please contact the front desk for an appt

-----Original Message-----

Sent: 11/17/2012 09:56 AM
From: OCONNELL, ANTHONY
To: **GV SCHMELING PACT
Subject: General Inquiry

Dear Randi Schmeling,

Thank you for the consults. The speech therapist was excellent.

May I see a Dermatologist? I have a history of melanoma skin cancer and I have new irregular dark spots.

I was pleasantly surprised to receive a letter verifying that you were my primary care provider

Thank you

Anthony O'Connell 7637



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12/02/2012 01:45 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****GV
SCHMELING
PACT**Message****ID#:**

66032605

Subject:General
General Inquiry

Hi Randi,

I just wanted to check with you about my metoprolol tartate dosage. The instructions on the 25mg tab containers used to say "Take one-half tablet by mouth twice a day".

The instructions on the most recent 25mg tab container says "Take one tablet by mouth every 12 hours for heart and blood pressure".

So my dosage doubled, from 25mg per day to 50mg per day? You may have told me this and I forgot.

Thank you for your care

Anthony OConnell 7637

Previous Messages in Thread



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12/02/2012 07:39 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****GV
SCHMELING
PACT**Message
ID#:**

66061806

Subject:[General](#)
General Inquiry

Randi,

I now remember that you did double the metoprolol dosage from 25mg to 50mg.

I just realized that I'm basically out of Warfarin. My prescription history shows that it expired on 1/17/2012 from Prescott and was not renewed anywhere. Would you please restart it? Can I get a six month supply? I refill my trays six months at a time.

Tony

Previous Messages in Thread



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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**12/15/2012 10:42
AM**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**TUC
AUDIOLOGY @**Message
ID#:**

69461908

Subject:[General](#)
General Inquiry[Previous Message](#) | [Next Message](#)

Dear Denise Bauer,

What wonderful news, thank you for thinking of me! Yes, I would love to take that December 19 appointment at 3:30pm. I will be there.

Anthony OConnell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 12/15/2012 09:13 AM

From: BAUER, DENISE

To: OCONNELL, ANTHONY

Subject: General Inquiry

Dear Mr. O'Connell,

Hi, my name is Denise and I am the scheduling clerk from the VA Audiology Dept. I have been informed that you need a hearing exam and I have one available on Dec. 19, 2012 at 3:30pm. If you would be able to come at that day and time please

respond to this email or call our clinic at 629-1846.

Thank you,
Denise Bauer, MSA



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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:**01/06/2013 09:45
PM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**

TUC GI @

Message

73865588

ID#:[Appointment](#)**Subject:**Appointment
Inquiry

Hi,

I'm confused about the time I will be in the hospital for the colonoscopy and warfarin substitute procedure; like from when to when? Can I do any of the warfarin substitute procedure as an out patient?

If they find something that requires surgery can they do it then? Or would I have to go through the warfarin substitute procedure again?

They would ask me to come to the hospital before they know whether there is a bed available?

Thank you and have a wonderful 2013.

Anthony o'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 10/31/2012 09:50 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.

2. Regarding charges, I am not too familiar with eligibility and billing questions. You may need to contact eligibility to see if you are responsible for any charges.

Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @

Subject: Appointment Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25, 2012. Questions:

(1) Why should I eat a hearty breakfast and lunch prior to check in?

(2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh



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Sent: 01/06/2013 09:51 PM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: TUC AUDIOLOGY @

Message ID#: 73866091

Subject: General
General Inquiry

[Previous Message](#) | [Next Message](#)

Hi Denise,

Thanks again for the quick appointment; it was great.

I assumed I should cancel my April 10 appointment since I took that open one you offered. I asked my Green Valley out patient clinic to doing the cancelling on January 4 and they said they would.

Happy 2013!

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 12/15/2012 10:47 AM

From: BAUER, DENISE

To: OCONNELL, ANTHONY

Subject: General Inquiry

Thank you for your quick response. You are now scheduled for 12/19 at 1530. See you then!

-----Original Message-----

Sent: 12/15/2012 10:42 AM
From: OCONNELL, ANTHONY
To: TUC AUDIOLOGY @
Subject: General Inquiry

Dear Denise Bauer,

What wonderful news, thank you for thinking of me! Yes, I would love to take that December 19 appointment at 3:30pm. I will be there.

Anthony OConnell 7637

-----Original Message-----

Sent: 12/15/2012 09:13 AM
From: BAUER, DENISE
To: OCONNELL, ANTHONY
Subject: General Inquiry

Dear Mr. O'Connell,

Hi, my name is Denise and I am the scheduling clerk from the VA Audiology Dept. I have been informed that you need a hearing exam and I have one available on Dec. 19, 2012 at 3:30pm. If you would be able to come at that day and time please respond to this email or call our clinic at 629-1846.

Thank you,
Denise Bauer, MSA



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01/07/2013 08:35 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**

TUC GI @

**Message
ID#:**

73947770

Subject:[Appointment](#)
Appointment
Inquiry

Thank you for your prompt reply.

So, Do I come in to the hospital on January 18, at 7:30 am, and stay for 5 to 7 days?

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 01/07/2013 07:51 AM

From: STANLEY, THERESA

To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Generally hospitalization for heparin bridge ranges from 5 days to close to 7. Management of coumadin prior to admit and afterward discharge is deferred to the pharmacy personnel who manage it currently. We notify admitting in advance so they are expecting you. At times you may need to wait for a bed but there will be one for you on the day you have been asked to come in.

-----Original Message-----

Sent: 01/06/2013 09:45 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Hi,

I'm confused about the time I will be in the hospital for the colonoscopy and warfarin substitute procedure; like from when to when? Can I do any of the warfarin substitute procedure as an out patient?

If they find something that requires surgery can they do it then? Or would I have to go through the warfarin substitute procedure again?

They would ask me to come to the hospital before they know whether there is a bed available?

Thank you and have a wonderful 2013.

Anthony o'Connell 7637

-----Original Message-----

Sent: 10/31/2012 09:50 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.

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Gastroenterology

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Thank you for your message of October 25,2012. Questions:

(1) Why should I eat a hearty breakfast and lunch prior to check in?

(2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this operation and hospital stay would cost me?

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Anthony O'Connell, 7637

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Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

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Thank you again.

-----Original Message-----

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From: TRINH, HUONG
To: OCONNELL, ANTHONY
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Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

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(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

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Subject: Appointment Inquiry

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Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh



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01/07/2013 08:35 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL, ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:**

TUC GI @

Message

73947879

ID#:[Appointment](#)**Subject:**Appointment
Inquiry

Thank you for your prompt reply.

So, Do I come in to the hospital on January 18, at 7:30 am, and stay for 5 to 7 days?

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

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To: TUC GI @
Subject: Appointment Inquiry

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To: OCONNELL, ANTHONY
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Sent: 01/06/2013 09:45 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

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If they find something that requires surgery can they do it then? Or would I have to go through the warfarin substitute procedure again?

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Anthony o'Connell 7637

-----Original Message-----

Sent: 10/31/2012 09:50 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Your welcome!

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/30/2012 02:54 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Thank you.

I'll visit billing tomorrow

-----Original Message-----

Sent: 10/30/2012 09:55 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Hi Mr. O'Connell,

Here are the answers to your questions:

1. Sometimes when checking in for a hospital bed, you will need to wait until a bed is available. This is why you should eat a hearty breakfast and lunch to ensure you do not starve. You may obtain a meal if needed. Bring an interesting book to read as well. The wait time varies and is unknown most of the time.
2. Regarding charges, I am not too familiar with eligibility and billing questions. You may need to contact eligibility to see if you are responsible for any charges.

Hope this helps to answer your questions.

Sincerely,

Jane Huong Trinh, ANP
Gastroenterology

-----Original Message-----

Sent: 10/26/2012 08:22 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Jane Huong Trinh, ANP

Thank you for your message of October 25,2012. Questions:

- (1) Why should I eat a hearty breakfast and lunch prior to check in?
- (2) Because of my economic situation I had assumed that I would not be charged for any part of the operation. For example, I have no co-pay for my medicine. Thank you for your "Means testing and Release of Information are located in the same area" comment; it alerts me to check this out. Would you please tell me how much this

operation and hospital stay would cost me?

Thank you,

Anthony O'Connell, 7637

-----Original Message-----

Sent: 10/25/2012 10:03 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

OK!

Thank you again.

-----Original Message-----

Sent: 10/25/2012 09:51 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: Appointment Inquiry

Mr. Oconnell,

So good to hear your response. Your scheduled admission date is January 15, 2013 @ 1200 noon. Please eat a hearty breakfast and lunch prior to checking in. You will be checking into Admissions located in building 50. Means testing and Release of Information are located in the same area. If you must reschedule your appt for any reason, please secure message me and let me know. If there are any other questions or concerns, please feel free to contact me via secure message or by phone.

Jane Huong Trinh, ANP
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 10/19/2012 08:29 PM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: Appointment Inquiry

Dear Jane Huong Trinh,

Thank you for your clear and comprehensive message.

(1) Yes, the date of 1/18/13 at 0800 for the colonoscopy is fine, and I understand that I am to come to the hospital three days prior to that for the heparin drip.

(2) Yes, I will let the pharmacy in Prescott know.

Anthony O'Connell 7637

-----Original Message-----

Sent: 10/18/2012 04:52 PM

From: TRINH, HUONG

To: OCONNELL, ANTHONY

Subject: Appointment Inquiry

Mr. Oconnell,

I am one of the nurse practitioners in the GI dept here are the SAVAHCS. You have been scheduled for a colonoscopy 1/18/2013 @ 0800. Due to your history of having a mechanical valve replacement, it is customary to be admitted a few days prior to your scheduled procedure. As you will be stopping Warfarin 5 days prior to the procedure, you will need to be admitted and placed on a heparin drip in order to keep your blood thin and not affect your mechanical valve. You will need to come to the hospital 3 days prior to your scheduled procedure. I understand the pharmacist at Prescott VA is managing your Warfarin. Please let him know of our plans and please let me know if you are in agreement with this so that I can arrange everything for you prior to the procedure.

Please contact me directly if you have any questions/concerns. 520-792-1450 extension 4352

Sincerely,

Jane Huong Trinh



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Sent: 01/14/2013 07:43 AM
From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]
To: TUC GI @
Message ID#: 75865075
Subject: [General](#)
General Inquiry

[Previous Message](#) | [Next Message](#)

To Huong Trinh,

Thank you for coming out and talking with me the other day. You were a treasure of clarity and care. You were wonderful.

I have a PTSD type of reaction to hospital environments and the stress triggers atrial fibrillations. When stress triggers atrial fibrillations at home I take Lorazepam and that works well.

I expect to get atrial fibrillations when I check into the hospital on January 15 and I hope I could get Lorazepam or something similar for it rather than shock treatment. In my mind the cause is emotional and not biological(?). I was on the verge of canceling before you came out to talk with me.

Thank you again.

Anthony O'Connell 7637

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[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Sent](#)[Deleted](#) [0][My Folders](#) [edit](#)[add new folder](#)**Sent:** 01/15/2013 12:18 PM**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** **GV SCHMELING PACT**Message ID#:** 76400947**Subject:** [General](#)
General Inquiry[Previous Message](#) | [Next Message](#)

Hi,

I'm at the hospital at my secure messaging is working. It was a mystery.

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Sent: 01/15/2013 12:21 PM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: TUC GI @

Message ID#: 76402281

Subject: General Inquiry

[Previous Message](#) | [Next Message](#)

Hi Huong Trinh,

Thanks for your message. My secure messaging wasn't working this morning (wouldn't open) but I am at the hospital now at the Healthy Vet office and it is working from here. I'm going to check in now.

Thank you

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 01/14/2013 09:56 AM
From: TRINH, HUONG
To: OCONNELL, ANTHONY
Subject: General Inquiry

Hi Mr. Oconnell,

It is my pleasure to help you.

When you are admitted, you will talk to a doctor who will be getting a history and physical examination on you. Please discuss with the doctor your concerns about the atrial fibrillations and need for Lorazepam to help with this. This will help the doctor to understand your history better so that he/she can order you the medications that you need.

I hope this information helps. Please do not hesitate to contact me.

Huong Jane Trinh, ANP-BC
Gastroenterology
520-792-1450 extension 4352

-----Original Message-----

Sent: 01/14/2013 07:43 AM
From: OCONNELL, ANTHONY
To: TUC GI @
Subject: General Inquiry

To Huong Trinh,

Thank you for coming out and talking with me the other day. You were a treasure of clarity and care. You were wonderful.

I have a PTSD type of reaction to hospital environments and the stress triggers atrial fibrillations. When stress triggers atrial fibrillations at home I take Lorazepam and that works well.

I expect to get atrial fibrillations when I check into the hospital on January 15 and I hope I could get Lorazepam or something similar for it rather than shock treatment. In my mind the cause is emotional and not biological(?). I was on the verge of canceling before you came out to talk with me.

Thank you again.

Anthony O'Connell 7637



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General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoin in Presott that and follow his advice.

Anthony O'Connell 7637

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Appointment Inquiry

Dear RMS Speech Swallow; speech therapy.

For some reason I have three appointments with you when I think I should have one. To keep it simple I'd like to cancel all three and ask for one in March, 2013. The three I have on my print out and would like to cancel are (1) January 22 at 1:00 pm, (2) February 5 at 1:00 pm, and (3) February 8 at 11:00.

I hope this message gets to the right people.

Thank you. Anthony O'Connell 7637

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Hi Renee (Speech swallow specialist/speech therapy)

I have to cancel two appointments that show up on my printout at my outpatient clinic in Green Valley. They are:

Feb 5 at 13:00 am 2013

Feb 8 at 11:00 am 2013

Thank you for your excellent service

Anthony O'Connell 7637

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01/30/2013 02:15 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

80629418

Subject:[General](#)
General Inquiry

Randi,

It was about the results of my colonoscopy. I got a letter from them saying I'm fine and come back in ten years.

Thanks for the consult. My stay was wonderful.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 01/22/2013 02:10 PM

From: SCHMELING, RANDI

To: OCONNELL, ANTHONY

Subject: General Inquiry

not sure what I am supposed to phone you for. If about the colonoscopy; you need

to contact the GI department.

-----Original Message-----

Sent: 01/21/2013 10:29 PM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

Hi Randi,

I've been instructed to wait for your phone call at 3:30 pm tomorrow, Jan 22. Since I don't have a telephone would you please secure message me the information?

My stay at the VA Tucson hospital was wonderful; the people were great; they cured me of my previous anxiety about that environment. Thank you for making it happen.

I'm readjusting to warfarin, I took 10mg Jan 19, 10mg Jan 20, and 3mg on Jan 21. I am going to tell Joseph Rindoine in Presott that and follow his advice.

Anthony O'Connell 7637



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03/13/2013 08:13 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

91942599

Subject:[General](#)
General Inquiry

Hi,

Should I be concerned or am I just getting old?

For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637

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PM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

92220107

Subject:General
General Inquiry

Hello,

I'm sorry. I did not know that I should not describe non-urgent symptoms on secure messaging.

I do not have a telephone.

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 03/13/2013 04:46 PM

From: MULICK, LOURDES

To: OCONNELL, ANTHONY

Subject: General Inquiry

In the future please do not use secure messaging for your symptoms. You need to

call GV clinic @ 520-399-2291 for triage.
Please provide contact phone number.

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

-----Original Message-----
Sent: 03/13/2013 04:20 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Green Valley Phone number 520-399-2291

Thank you.

Lourdes Mulick
RN, Green Valley VA Clinic

-----Original Message-----
Sent: 03/13/2013 04:09 PM
From: MULICK, LOURDES
To: OCONNELL, ANTHONY
Subject: General Inquiry

Mr. O'connell,

In the future please do not use secure messaging for your symptoms. You need to call GV clinic to discuss your symptoms.

Thank you.
Lourdes Mulick, RN
RN, Green Valley VA Clinic

-----Original Message-----
Sent: 03/13/2013 08:13 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

Hi,

Should I be concerned or am I just getting old?

For the past five nights or so I've woken up around 3 am with numbness in both arms.

At first I assumed it was because I had slept on my arm, but the feeling does not go away when I move my arms around, the numbness does not go away until I get out of bed and start my day.

I am slightly more physically unbalanced in a few instances, and have been dizzy in a few instances.

The only difference in my life has been an extra load of stress.

Anthony O'Connell 7637



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Sent: 03/22/2013 03:05 PM
From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]
To: TUC EYE CLINIC/OPHTHALMOLOGY +
Message ID#: 94858085
Subject: [Appointment](#) Consult appt for eye clinic

test2

Previous Messages in Thread

-----Original Message-----

Sent: 03/18/2013 12:12 PM
From: PRICE, LISA
To: OCONNELL, ANTHONY
Subject: Consult appt for eye clinic

Hello Mr Oconnell,

I was emailing you to find out when is a good time and date for me to schedule you an eye appointment? We received a consult from MSS that you needed an appointment. We are unfortunaley booked out until the middle of May. If you could let me know when and what time you prefer, I will get back with you on an appt date.

Thank You,
Lisa
MSA eye clinic

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Sent: 03/23/2013 07:08 AM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 94956658

Subject: Appointment Inquiry

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This message is for my primary care provider Randi Schmeling.

I checked with Paula in Tucson who runs the my healthevet and she said that it was OK to use secure messaging to describe non-urgent symptoms but not urgent systems. Also, I can't call because I don't have a telephone.

May I make an appointment to see you? The numbness in my arms persists.

To my surprise my last INR was 1.1 because I made a mistake in filling my pill tray. Joe Rinedone in Prescott now has me on 6 mg Warfarin per day for the last three days and then I return to 3 mg per day> He also has me on the do it your self Enoxaparin sodium injections.

Anthony OConnell 7637

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04/05/2013 06:24 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

98750280

Subject:[Appointment](#)
Appointment
Inquiry

Hi,

Has my April 5, 2013, appointment at 9:15 am been canceled because I had a blood draw on March 28? I will come in for it this morning unless I hear differently from you.

It would be good to see if the same kind of computer bug that makes information disappear as it did on March 28 occurs again.

Anthony OConnell 7637

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message ID#:** 100353184**Subject:** General
General Inquiry

Dear Randi Schmeling,

I contacted Joe Rindone and he didn't know anything about the new INR monitoring plan you told me about, ie., that he was supposed to monitor me. Please tell again me why I can't get monitored like any other veteran living in Green Valley.

I have no refills remaining on 9 of my 11 medicines and 1 refill remaining on the other 2. Would you please refill them?

Thank you.

Anthony O'Connell 7637

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message ID#:** 100671642**Subject:** [General](#)
General Inquiry

ANP Randi Schmeling,

Thank you for responding.

I do not understand your "Pharmacy is still working on a plan as they do not want to monitor since you do not have a phone. we are working on an alternate plan; for now Joe is monitoring. your meds are due to be sent in june and not due for refills until sept"

Dr Rindone messaged me this morning saying "I cannot renew these since Prescott VA is no longer following you ?. You need to contact Randi to have her renew all your prescriptions ?. Sorry, those are the rule".

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2 as of April 10? Are you looking at a different screen than I am on MyHealtheVet?

Please refill my prescriptions. Thank you.

Anthony O'Connell 7637

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Sent: 04/11/2013 02:29 PM

From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 100680751

Subject: [General](#)
General Inquiry

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ANP Randi Schmeling,

I don't understand why there is all this confusion.

Would you please explain the normal procedure used for monitoring veterans in Green Valley?

Thank you.

Anthony O'Connell 7637

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message
ID#:** 101091941**Subject:** [General](#)
General Inquiry

ANP Randi Schmeling:

Please refill my prescriptions.

Would you please explain why you say "your meds are due to be sent in june and not due for refills until sept" when I have 0 refills on 9 of my 11 medicines and 1 refill on the remaining 2?

Thank you.

Anthony O'Connell 7637

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General Inquiry

ANP Randi Schmeling:

Withdrawing Living Will. Early on we agreed that you would have my original living will transferred from Prescott to Green Valley because I wanted to withdraw it. Has that been done and may I come to the clinic and get it? If you don't have it would you please get it and send it to me?

Thank you.

Anthony O'Connell 7637

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04/16/2013 07:32 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

101784529

Subject:[General](#)
General Inquiry

ANP Randi Schmeling,

Would you please get me a consult for the continued numbness in both of my hands and forearms? I fear permanent damage is being done.

I don't understand why it would be caused by my computer mouse when I only use one hand for my computer mouse.

Thank you.

Anthony O'Connell 7637

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General Inquiry

Is the "positive phalens test" what you did; pressing my wrist together for about five minutes?

I don't remember have any contact with neurology about this.

Please allow me to get the nerve conductivity test you mentioned, or whatever tests are relevant, now. Why wait?

Anthony O'Connell 7637

Previous Messages in Thread

-----Original Message-----

Sent: 04/16/2013 02:59 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

You had what is called a "positive phalens test" which indicates carpal tunnel. neurology wants you to wear the braces nightly every night for 3 months. if still having issues after that we will get a nerve conduction study.

-----Original Message-----

Sent: 04/16/2013 07:32 AM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling,

Would you please get me a consult for the continued numbness in both of my hands and forearms? I fear permanent damage is being done.

I don't understand why it would be caused by my computer mouse when I only use one hand for my computer mouse.

Thank you.

Anthony O'Connell 7637



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Sent: 04/27/2013 04:21 AM
From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]
To: TUC EYE CLINIC/OPHTHALMOLOGY +
Message ID#: 105276059
Subject: [General](#) General Inquiry

I received my new glasses and I love them. Thank you
Anthony O'Connell 7637

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General Inquiry[Previous Message](#) | [Next Message](#)

ANP Schmeling:

I don't understand why I can't get my Living Will back. I rescind my Living Will. Please have the original of my Living Will returned to me now.

Thank you.

Anthony O'Connell 7637

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[Help](#) | [Contact Us](#) | [Preferences](#)**New Message**[Reply](#)[Close](#)[Inbox](#) (0)[Drafts](#) [3][Deleted](#) [0][My Folders](#) [edit](#)[Add new folder](#)**Sent:** 04/30/2013 01:52 PM[Previous Message](#) | [Next Message](#)**From:** OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]**To:** **TUC GV SCHMELING PACT**Message ID#:** 106179163**Subject:** [General](#)
General Inquiry

ANP Randi Schmeling:

I don't understand. You told me you would get my original living will when I first asked you for it: when I first became your patient. Please tell me why a primary care provider can't get a patient's will.

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-----Original Message-----

Sent: 04/30/2013 10:47 AM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

As I told you, I do not have access to it. You can go to release of information in Tucson and see if they can give it to you. Otherwise you can make a new one. can

make appt with our social worker to help. Please do not email me re this issue again as I do not have access to it.

-----Original Message-----

Sent: 04/27/2013 04:35 AM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

ANP Schmeling:

I don't understand why I can't get my Living Will back. I rescind my Living Will. Please have the original of my Living Will returned to me now.

Thank you.

Anthony O'Connell 7637

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AM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

106368667

Subject:[General](#)
General Inquiry

ANP Randi Schmeling:

Please renew my prescriptions. Stopping my medicine is a virtual death sentence.

I don't understand why I can't get my living will back. I rescind my living will. Please return the original to me.

What is your intent? Please take an accountable position so that all concerned can rely upon it.

Sincerely, Anthony O'Connell 7637

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AM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message****ID#:**

106834910

Subject:[General](#)
General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message ID#:** 107158627**Subject:** General
General Inquiry

Dear Primary Care Provider ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence. You know I am penniless.

Please return my original living will. When I first became your patient you agreed to return it. I rescind my living will. Please return my original living will to me.

What is your intent?

Sincerely, Anthony O'Connell 763

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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message
ID#:** 107990271**Subject:** [General](#)
General Inquiry

ANP Randi Schmeling:

(1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?

(2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637

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<https://sm.myhealth.va.gov/mhv-sm-web/ReadMessageNext.action?messageId=108654146>[Help](#) | [Contact Us](#) | [Preferences](#)

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05/07/2013 10:21 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message****ID#:**

108503585

Subject:[General](#)
General Inquiry

ANP Randi Schmeling:

I do not understand your "Your medicine is due for release; you can go to main VA since you do not have a phone to get it". Would you please explain?

I just checked the refill prescriptions part of my HealtheVet and there are still no boxes for me to select. When you renew my prescriptions these boxes appear and I can select them and the pharmacy will mail my medicine to me. If you do not renew my prescriptions those boxes will continue to not appear. It has nothing to do with a telephone. I cannot get my medicine until you renew the prescriptions. Please do not make it appear as if it is my fault that I can not get my medicine or my original living will back. Please take an accountable position so all concerned can rely upon it:

- (1) Please renew my prescriptions now.
- (2) Please send me my original living will now.

Thank you.

Anthony O'Connell 7637

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-----Original Message-----

Sent: 05/07/2013 01:43 PM
From: SCHMELING, RANDI
To: OCONNELL, ANTHONY
Subject: General Inquiry

- 1) your medicine is due for release; you can go to main VA since you do not have a phone to get it.
- 2) For the last time-social work has addressed the advance directive issue. I do not have a copy-you can go to the Release of Information office at the main VA and they may have access to it.

-----Original Message-----

Sent: 05/06/2013 04:27 PM
From: OCONNELL, ANTHONY
To: **TUC GV SCHMELING PACT
Subject: General Inquiry

ANP Randi Schmeling:

- (1) Please release my medicine now. Withholding my VA medicine, because of my health and income, will kill me. Do you understand?
- (2) Please return my living will now [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I don't understand why I can't get it back. I have asked for months. I rescind my living will. Please return the original to me.

Please respond. Please take an accountable position so that all concerned can rely upon it. Thank you.

Anthony O'Connell 7637



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Sent: 05/08/2013 10:44 AM

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From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]

To: **TUC GV SCHMELING PACT

Message ID#: 108654146

Subject: General
General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine was stopped. Because of my health and income stopping my VA medicine will kill me. Do you understand? Please release my medicine.

(2) Please return my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"]. I rescind my living will. Please return my original living will to me.

Did you decide on your own to stop my medicine and not return my living will or were you instructed to do so?

Thank you.

Anthony O'Connell 7637

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05/09/2013 12:39 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

109110833

Subject:[General](#)
General Inquiry

Dear ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. To kill my medicine is to kill me. Please release my medicine.

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.

Anthony O'Connell 7637

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AM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message****ID#:**

109304329

Subject:[General](#)
General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

(1) Please explain why my medicine stopped. Because of my poor health and poverty line income stopping my VA medicine will kill me. Please release my medicine now. Do you understand that withholding my medicine will kill me?

(2) Please have my original living will [VA Form 10-0137 "VA Advance directive: Durable power of attorney for Health Care and Living Will"] returned to me. I don't understand why I can't get it back. I rescind this living will. This is the same living will that you agreed I would get back after I asked you for it sometime around July of 2012.

If you believe I am in any way responsible for my not receiving my medicine would you please explain how? Why is it so important to you to withhold my medicine and my living will? Is this your decision or have you been instructed to do so?

Thank you.

Anthony O'Connell 7637

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[Add new folder](#)**Sent:**05/13/2013 08:56
AM[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message
ID#:**

109887080

Subject:General
General Inquiry

This message is for my primary care provider ANP Randi Schmeling:

I received your postal letter of May 9, 2013, and I quote it:

"Dear ANTHONY MINER OCONNELL,

This letter is to address your misuse of secure messaging. You have written the same thing over 6 times and we have sent you the answer as many times. You MUST stop doing this. Your medications are not being withheld, they are being sent out. We have told you how to contact Release of Information each time regarding the copy of your advanced directives as we do not have access to them. The MSA, the soc1al worker, pharmacist and I have all responded to you numerous times.

If you do not stop misusing secure messaging, I will have to request from the overseer of secure messaging contact you and if necessary suspend your secure

messaging.

Sincerely,

Randi Schmeling MS, RNP, ANP, BC"

I do not understand how your refusal to answer obvious questions such as (1) Why was my medicine stopped?, and (2) Have my medicine prescriptions been renewed?, becomes my misuse of secure messaging. Your threat of suspending me from secure messaging is serious. I'm not sure what to do.

Sincerely, Anthony O'Connell 7637

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05/13/2013 07:08 PM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message****ID#:**

110211904

Subject:[General](#)
General Inquiry

Dear Donna Dunklin LCSW.

I went to release of information at the Tucson VA today to get my living will. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at Release of Information.

Thank you.

Anthony O'Connell 7637

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-----Original Message-----

Sent: 05/02/2013 05:56 PM

From: DUNKLIN, DONNA

To: OCONNELL, ANTHONY

Subject: General Inquiry

Dear Mr. O'Connell,

I am the social worker at the Green Valley VA Clinic and am writing to respond regarding your living will. It is my understanding that you gave your living will to the Prescott Clinic. We do not have your original living will here and there is no record of a living will in your chart. We do not keep documents at the clinic. When we receive a document we note it in the electronic chart and send it to Medical Records in Tucson for scanning. You might try the Prescott Clinic or their main office which I believe is in Phoenix.

Thank you for your service and feel free to call me if you have further questions.

Sincerely,

Donna Dunklin LCSW

399-2291

-----Original Message-----

Sent: 05/02/2013 09:31 AM

From: OCONNELL, ANTHONY

To: **TUC GV SCHMELING PACT

Subject: General Inquiry

Dear ANP Randi Schmeling:

Please explain why my medicine stopped. Because of my health and my income stopping my VA medicine is a virtual death sentence.

Please return my original living will. I rescind my living will. I don't understand why you won't return it.

What is your intent?

Sincerely, Anthony O'Connell 763



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ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:** **TUC GV
SCHMELING
PACT**Message
ID#:** 110353842**Subject:** [General](#)
General Inquiry

ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637

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05/15/2013 07:42 AM

[Previous Message](#) | [Next Message](#)**From:**OCONNELL,
ANTHONY [
SSN: 7637, DOB:
10/25/1941]**To:****TUC GV
SCHMELING
PACT**Message****ID#:**

110722663

Subject:[General](#)
General Inquiry

This message is for Donna Dunklin LCSW.

Dear Donna Dunklin LCSW.

On May 14, 2013, I went to release of information at the Tucson VA to get my living will out of the system. They told me I had to make an appointment with the social worker in Green Valley to get my living will out of the system. If that is agreeable with you, just tell me when I can see you. If you have any questions please contact Rosemary Hernandez at the Release of Information office in Tucson. I look forward to your response.

Thank you.

Anthony O'Connell 7637

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Sent: 05/15/2013 07:44 AM
From: OCONNELL, ANTHONY [SSN: 7637, DOB: 10/25/1941]
To: **TUC GV SCHMELING PACT
Message ID#: 110723575
Subject: [General](#) General Inquiry

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ANP Randi Schmeling:

I think something happened to my heart. I have 1/3 the energy and a 1/3 the breath that I used to have. Would you please get me a consult to see a cardiologist?

Thank you.

Anthony O'Connell 7637

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